

# Michael S. Solin

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## PROFESSIONAL EXPERIENCE

### DoorDash — Remote

November 2022 - Present

*Client Platform Engineer III*

- As part of the Client Platform Engineering team, is responsible for the functionality and security of ~10,000 company-owned macOS, iOS, and iPadOS devices. In addition, helps maintain Windows, Linux, and ChromeOS devices, as well as DoorDash's VDI environment.
- Overhauled the macOS onboarding experience for DoorDash employees, adding customization and branding, while reducing the setup time to ~10 minutes. Worked closely with teammates to migrate all macOS, iOS, and iPadOS devices from Workspace ONE UEM to Mosyle for device management (MDM). Helped move all device management configurations to version control (GitHub).
- Writes and maintains internal and external documentation, and mentors service desk employees to serve as an escalation point.

### Saint Joseph's University — Philadelphia, PA / Remote

November 2013 - October 2022

*Senior Client Platform Engineer*

*April 2021 - October 2022*

- Developed and maintained macOS patch management and a self service app catalog for ~700 university-owned Macs using open source tools such as Munki, MunkiReport, AutoPkg, and Nudge, as well as custom code. Instituted an annual project management initiative to support new macOS upgrades, which allowed users at SJU to upgrade to Big Sur, Monterey, and Ventura immediately upon release.
- Introduced Mobile Device Management (MDM) and configuration management for macOS and iOS devices using VMware Workspace ONE UEM. Transitioned from monolithic imaging, to modular imaging, to zero-touch deployments utilizing Apple's Automated Device Enrollment Program.
- Spearheaded the effort to use Workspace ONE UEM on the Windows platform to replace legacy imaging and configuration management workflows, accomplish zero-touch deployments, and develop a self service app catalog.
- Other responsibilities included building SSO and user provisioning integrations with third-party applications using Microsoft Azure, strengthening endpoint protection with Malwarebytes Nebula, and securing endpoint backups with CrashPlan. Also, was the primary engineer responsible for SJU's Adobe, Slack, and 1Password services.
- Assisted faculty, staff, and students with upper tier support. Developed extensive internal and external documentation.

*Client Platform Engineer*  
*Mac Deployment Architect*  
*Applications Integrator*

*August 2019 - April 2021*  
*June 2016 - August 2019*  
*November 2013 - May 2016*

## ADDITIONAL EXPERIENCE

### Greater Philadelphia Mac Admins — Philadelphia, PA

June 2015 - Present

*Cofounder & Organizer*

<https://phillymacadmins.com>

- Cofounded professional group for Apple device administrators. Assists with organizing monthly meetings and maintains the organization's web presence.

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For more experience, please see my website: <https://mikesolin.com/resume/>